



Aldaney (Pty)Ltd

975 Clifton Ave
Lyttelton Manor x3
0157

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COMPANY SHIPPING POLICY

HILDSLEY NOOME
CEO & MANAGING DIRECTOR
079 596 6030
HILDSLEY@ALDANEY.CO.ZA

ALZANNA NOOME
DIRECTOR OF LOGISTICS & TRAINING
072 460 9215
ALZANNA@ALDANEY.CO.ZA

DANETTE POTGIETER
DIRECTOR OF SALES & MARKETING
082 787 4368
DANETTE@ALDANEY.CO.ZA



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1. INTRODUCTION

This Shipping Policy describes how Aldaney will ship your order.

At the time of processing your purchase, we will show you the available shipping methods and the cost of your order.

2. PACKAGING

The item or items ordered will be packed in a box and provided with packing material to prevent any damage during transportation. The box will be labelled with the order details provided at the time of order placement on the website.

For courier deliveries, the box will be placed in a Fastway bag with the delivery address written on the bag with a permanent marker.

For collection, only the boxes will be used.

3. ORDER NOTIFICATIONS

Email notifications will be received indicating the progress of the order. The emails to be received will be in the following order:

For courier service:

- 1) Notification of successful order placement
- 2) Notification that the order was packed and is ready for collection by the courier. The tracking number of the parcel will also be included.
- 3) Notification that the order is completed. This will occur when the couriers have collected the parcel.

For collection service:

- 1) Notification of successful order placement
- 2) Notification that the order was packed and is ready for collection.
- 3) Notification that the order is completed. This will occur after the parcel was collected.

4. DELIVERY METHODS

4.1. By Courier

The shipping options may vary depending on the delivery address, what time you make your purchase and item availability. The estimated delivery time will be between 2-7 working days, depending on the delivery address. The time frames shown above will be extended for remote areas. Bear in mind that deliveries are only made on working days.

4.2. In Person Collection

The shipping options may vary depending on the delivery address, what time you make your purchase and item availability. Please take note of the notifications received, parcels will only be available for collection after the notification that the parcel is ready for collection.

In person collections is only available for the Centurion area.

Parcels can be collected as follow:

Tuesday between 08:00 and 17:00

Fridays between 08:00 and 17:00



Parcels can be collected at the following location:
23 Clifton Ave
Lyttelton Manor Ext 3
Centurion
0157

5. DELIVERY COSTS

5.1. By Courier

A standard fee of R100.00 will be charged for orders below R800.00. For orders above R800.00 the shipping will be free of charge.

5.2. In Person Collection

No fee is applicable. Please make sure to select the free collection option when making the purchase.



6. DELIVERY COSTS DISPARITY

Please take note that the cost applicable shall be the values indicated on the website, if there are any disparities between the values in the policy and the value advertised on the website, the website values will take precedence.



DOCUMENT APPROVAL

7. Document Approval

Approved by:	Signatures:
Alzanna Noome Director: Logistics and Training	
Hildsley Noome Chief Executive Officer	
Document Rev: 1.0	Date: August 2022

NOTE: THIS POLICY REVOKES ALL PREVIOUS POLICIES WHICH ARE DIRECTLY OR INDIRECTLY LINKED TO THE SUBJECT MATTER OF THIS POLICY, AS AT THE DATE OF IMPLEMENTATION.